

Allstate Canada Issues Second Stay at Home Payment

Second installment brings total to more than \$60 million in continued COVID-19 relief efforts

MARKHAM, Ontario, June 8, 2020 – Allstate Insurance Company of Canada, together with Pembridge Insurance Company and Pafco Insurance Company (ACG), is announcing a second “Stay at Home Payment” to customers as they continue to drive less and get in fewer accidents.

The initial relief payment of more than \$30 million dollars was announced in April 2020 in response to the COVID-19 pandemic. The second “Stay at Home Payment” will follow similar parameters, with ACG giving an additional \$30 million dollars back to support its personal auto insurance customers.

All Allstate, Pembridge and Pafco customers who have active automobile policies as of **July 6, 2020**, and are in good standing, will qualify to receive this one-time payment of approximately 25% of their monthly auto premium. Customers need not apply for this payment, it will automatically be sent to them by cheque in August.

“The best response in a time of crisis is to act quickly and put people first, and this is one of the most meaningful ways we can do that,” said Ryan Michel, President and CEO of Allstate Insurance Company of Canada. “We were overwhelmed by the positive reaction to the first announcement, not only from our customers but also from our various partners and stakeholders across our industry. Many of our customers are driving less, so offering this second payment back to them is simply the proper thing to do,” said Michel.

ACG continues to review its offerings to customers to find additional creative and tailored solutions that can help relieve the financial burden caused by the COVID-19 pandemic.

Some of the other ways in which ACG is providing relief to its customers include:

Legal Assistance and Identity Theft Protection

Until August 31, 2020, at no additional cost, we are providing customers with access to expert legal advice on home purchase/rental rights, trip cancellations, and employment labour issues. This coverage also includes identity theft advice to help restore your identity in the event that it is stolen.

Extension of existing coverage

Until August 31, 2020, we are extending insurance coverage for customers who use their personal vehicles to deliver food, medicine and groceries for commercial purposes. Standard personal auto insurance policies typically exclude this coverage.

Customers are encouraged to explore our online tools and contact their agents and brokers to learn about the options available to them.

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About Allstate

Allstate Insurance Company of Canada is a leading home and auto insurer focused on providing its customers prevention and protection products and services for every stage of life. Serving Canadians since 1953, Allstate strives to keep both customers and employees in "Good Hands®" and is proud to have been named a Best Employer in Canada for eight consecutive years. Allstate is committed to making a positive difference in the communities in which it operates and has partnered with organizations such as MADD Canada, United Way and Junior Achievement.

To learn more, visit www.allstate.ca. For safety tips and advice, visit www.goodhandsadvice.ca.

About Pembridge

Pembridge Insurance Company provides home and automobile insurance to Canadians through a network of select insurance brokers. Pembridge is backed by Allstate Insurance Company, giving it the scale and financial stability of one of the largest insurance companies in North America. Committed to giving back to communities, Pembridge is involved with various charities, including Bridges to Community Canada. To learn more, visit www.pembridge.com.

About Pafco

Pafco Insurance Company has built a strong foundation, offering a specialized insurance product and exceptional customer service through the support of our select, broker network. Pafco provides personal automobile insurance for drivers who do not qualify for coverage in the standard insurance marketplace. To learn more visit www.pafco.ca.

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